


























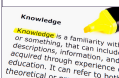











INDIVIDUAL SUPPORT	
INFORMATION MANAGEMENT	
	<b>Effective Handover</b> UK-161123
INDIVIDUAL WELLBEING	
	<b>Individual Choice and Decision Making</b> AOC17111-B-R-UK   <b>NEW 2021</b>
	<b>Culturally Inclusive Care</b> AOC17110-B-R-UK   <b>NEW 2021</b>
	<b>Cultural Diversity in Ageing</b> GB-130710
	<b>Spirituality: Understanding Individual Needs</b> AOC17053-B-R-UK   <b>NEW 2021</b>
	<b>Loneliness: Alone in a Crowd</b> R-170913-UK
	<b>Sexuality and the Older Person</b> GB-130814
	<b>Sex and Intimacy</b> AOC17109-B-R-UK
RIGHTS AND RESPONSIBILITIES	
	<b>Duty of Care: Your Responsibilities</b> AOC17074-B-R-UK
	<b>Customer Service: Providing a 5 Star Experience</b> <sup>SCORM</sup> UK-151014
	<b>Effective Customer Service</b> AOC17126-B-R-UK   <b>NEW 2021</b>
	<b>Promoting Equality, Diversity &amp; Inclusion</b> <sup>SCORM</sup> AOC17029-B-R-UK
	<b>Customer Service: Complaint Management</b> <sup>SCORM</sup> AOC17059-B-R-UK
	<b>LGBT: Promoting Inclusion &amp; Awareness</b> <sup>SCORM</sup> AOC17051-B-R-UK
	<b>Confidentiality &amp; Information Handling</b> AOC17014RUK
	<b>The Mental Capacity Act</b> <sup>SCORM</sup> UK-160323
	<b>Restrictive Practices and Restraints</b> <sup>SCORM</sup> AOC17060-B-R-UK
	<b>Dignity of Risk</b> AOC17070-B-R-UK   <b>NEW 2021</b>
	<b>Dignity &amp; Personalised Care</b> <sup>SCORM</sup> R-180606-UK
SAFEGUARDING	

	<b>Appropriate Use of Bedrails</b> R-180704-02-UK
	<b>Whistleblowing &amp; Promoting Transparency</b> R-180704-03-UK
	<b>Deprivation of Liberty Safeguards (DoLS)</b> AOC17013RUK
	<b>Safeguarding: Adults at Risk</b> <sup>SCORM</sup> AOC17022RUK
	<b>Protecting Children from Abuse</b> R-180704-01-UK
HEALTH & SAFETY	
HEALTH AND SAFETY	
	<b>First Aid: Awareness and The Basic Principles</b> R-170510-UK
	<b>Basic Life Support</b> AOC-17011-B-R-UK
	<b>H&amp;S: Control of Substances Hazardous to Health (COSHH)</b> <sup>SCORM</sup> UK-160817
	<b>H&amp;S: Supporting People to Move</b> <sup>SCORM</sup> AOC17015RUK
	<b>H&amp;S: Risk Management</b> AOC17019RUK
	<b>H&amp;S: Managing Workplace Pressure</b> UK-150325
	<b>Fire Safety: A Practical Approach</b> <sup>SCORM</sup> R-180523-UK
INFECTION PREVENTION & CONTROL	
	<b>Infection Control: An Overview</b> <sup>SCORM</sup> R-180307-UK
	<b>Outbreak Management: The Principles</b> <sup>SCORM</sup> UKAP-160504
	<b>Outbreak Management</b> AOC17100-B-R-UK   <b>NEW 2021</b>
	<b>Infection Control: Cleaning</b> <sup>SCORM</sup> AOC17056-B-R-UK
	<b>Infection Control: Laundry</b> <sup>SCORM</sup> AOC17055-B-R-UK
RISK MANAGEMENT	
	<b>A Guide to Safe Food Handling</b> <sup>SCORM</sup> R-181010-UK
	<b>Assessing Risk in Everyday Care</b> <sup>SCORM</sup> UK-151111
	<b>H&amp;S: Preventing Musculoskeletal Injury at Work</b> <sup>SCORM</sup> R-180808-UK

	<b>Falls: Balancing Risk</b> <sup>SCORM</sup> AOC17052-B-R-UK
<b>CARE &amp; CLINICAL</b>	
<b>DISEASES &amp; HEALTH RELATED CONDITIONS</b>	
	<b>Caring for a Person with Respiratory Issues</b> GB-131211
	<b>Understanding the Ageing Process</b> R-170118-UK
	<b>Dysphagia: Awareness and Support of Swallowing Difficulties</b> <sup>SCORM</sup> R-170125-UK
	<b>Sepsis: Early Detection and Care</b> UKAP-161005
	<b>Epilepsy: Understanding the Condition</b> R-181205-UK
	<b>Sensory Loss: Vision and Hearing</b> UK-160720
	<b>Degenerative Diseases: Understanding the Conditions (MND, MS)</b> R-170705-UK
	<b>Learning Disabilities: The Principles of Working with Individuals</b> R-170215-UK
<b>CLINICAL SKILLS</b>	
	<b>Clinical Skills: Managing Stoma Care</b> UKAP-160706
	<b>Clinical Skills for Care Staff: Catheter Bags, Blood Pressure, Tubular Bandages</b> <sup>SCORM</sup> R-170322-UK
	<b>Clinical Assessment: Head to Toe</b> <sup>SCORM</sup> UKAP151216
	<b>Clinical Skills for Care Staff: Temperature, Pulse &amp; Respiration, Compression Stockings &amp; Urinalysis</b> GB-140910
	<b>Clinical Skills for RNs: Venepuncture, Administration of Subcutaneous Fluids, Verifying Death</b> R-171011-UK
	<b>Changing Urinary Catheters</b> <sup>SCORM</sup> R-180117-UK
<b>PAIN</b>	
	<b>Responding to Pain: Residential</b> <sup>SCORM</sup> AOC17104-B-R-UK   <b>NEW 2021</b>
	<b>Recognising and Assessing Pain: Residential</b> <sup>SCORM</sup> AOC17102-B-R-UK
	<b>Pain Management: Analgesics</b> <sup>SCORM</sup> AOC17065-B-R-UK

<b>MENTAL HEALTH</b>	
	<b>Assessing Depression in Older People</b> UKAP-161207
	<b>Mental Health: Anxiety Disorders</b> <sup>SCORM</sup> AOC17064-B-R-UK
<b>END OF LIFE CARE</b>	
	<b>End of Life Care: Bereavement</b> <sup>SCORM</sup> AOC17058-B-R-UK
	<b>End of Life Care: Symptom Management</b> <sup>SCORM</sup> R-170927-UK
	<b>Advance Care Planning</b> <sup>SCORM</sup> UK-161019
<b>DEMENTIA</b>	
	<b>Dementia: Understanding Behaviours</b> <sup>SCORM</sup> UK-150916
	<b>Dementia: Responding to Behaviours</b> <sup>SCORM</sup> UK-160921
	<b>Dementia: An Introduction</b> <sup>SCORM</sup> R-170607-UK
	<b>Dementia: Engaging the Person in Meaningful Activities</b> <sup>SCORM</sup> R-171206-UK
	<b>Dementia: End Stage of Life</b> <sup>SCORM</sup> UK-150225
	<b>Dementia: Supporting Sleep</b> <sup>SCORM</sup> AOC17066-B-R-UK
<b>MEDICATION</b>	
	<b>Medication Management: Polypharmacy</b> R-181107-UK
<b>CONDITIONS</b>	
	<b>Detecting And Managing Urinary Tract Infections</b> UKAP-160309
<b>SKIN INTEGRITY</b>	
	<b>Tissue Viability: Pressure Injuries</b> <sup>SCORM</sup> R-180411-UK
	<b>Caring for a Person with a Skin Condition</b> <sup>SCORM</sup> GB-140416
	<b>Wound Care: Skin Tears</b> UK-160420
<b>DIABETES</b>	
	<b>Diabetes: Managing Complications and Use of Medications</b> R-170809-UK
	<b>Diabetes: Everyday Care</b> <sup>SCORM</sup> R-170428-UK

ACTIVITIES OF DAILY LIVING	
	<b>Communication: Supporting Individuals</b> <sup>SCORM</sup> AOC17061-B-R-UK
	<b>Bathing &amp; Grooming: A Person Confined to Bed</b> GB-140604
	<b>Urinary Continence Management</b> UKAP-150107
	<b>Hydration &amp; Nutrition: Managing Weight to Promote Health</b> <sup>SCORM</sup> R-171025-UK
	<b>Assisting a Person to Shower</b> <sup>SCORM</sup> AOC17034-B-R-UK
	<b>Bowel Management</b> <sup>SCORM</sup> UKAP-150520
	<b>Medication Management: The Basic Principles</b> UK-150708
	<b>Medication Management: Use of Syringe Drivers</b> UKAP-141106
INFECTION PREVENTION & CONTROL	
	<b>Oral Health: Caring for Natural Teeth and Dentures</b> <sup>SCORM</sup> UK-160127
PEOPLE MANAGEMENT	
HR MANAGEMENT	
	<b>Leadership Skills: A Collaborative Approach to Achieving Outcomes</b> R-170308-UK
	<b>Workplace Conduct: Bullying &amp; Harassment</b> <sup>SCORM</sup> AOC17031BRUK
	<b>Teamwork: Communication</b> AOC17038RUK
	<b>Leadership: Engaging Your Team</b> R-180509-UK
	<b>Teamwork: Time Management</b> AOC17028RUK
TOWARDS OUTSTANDING	
LEARNING AND DEVELOPMENT	
	<b>Outstanding Learning: Engaging Hearts</b> S-180322-UK (RES)
INNOVATION	
	<b>Innovate to Create Your Future</b> R-181025-UK
INFORMATION MANAGEMENT	

INFORMATION MANAGEMENT	
	<b>Documenting in a Care Environment</b> <sup>SCORM</sup> AOC17030-B-R-UK
QUALITY	
	<b>Preparing for an Inspection</b> R-180214-UK
HR MANAGEMENT	
	<b>Teamwork: Resolving Conflict</b> AOC17039RUK